



Now that you have qualified, you need to:

Get a 'Paid Up' letter from the credit provider (the bank, or retailer who took a judgement against you)

On this letter there needs to be:

1. Your Initials/Name & Surname
2. Your ID number (RSA)
3. Your account number
4. Your judgement case number
5. The date of settlement
6. A note from the credit provider to say that this account has been paid in full and that there is no outstanding money.

PLEASE NOTE: If letter does not contain all of the above it will be regarded as incomplete and we will not be able to complete for request until we receive the all required items on Paid up letter.

You can then send this letter (and proof of payment if you have it) to us on:

Email: consumer@experian.co.za

Fax: 011 707 6700