



Media Statement

1 September 2020, Johannesburg Experian continues to investigate the isolated incident in South Africa involving a fraudulent data inquiry. As a part of this investigation, we have identified files which we believe contain Experian data relating to the incident on the internet. We continue to investigate these files and will take all steps available to us to reduce further dissemination if possible. We can confirm that a criminal case was opened last week in South Africa and the matter is now in the hands of law enforcement.

Our priority remains on supporting consumers and businesses in South Africa. When we first became aware of the fraudulent incident we took immediate steps to make sure that individuals and businesses in South Africa could take steps to protect themselves. The fraudster obtained business information on some South African business entities. We reiterate however, that no sensitive consumer credit or financial information was obtained by the fraudster in this incident.

We continue to advise any individual who has concerns about their data to check their credit report by visiting www.mycreditcheck.co.za, which they can do for free, for life. They will also receive free SMS alerts when a credit enquiry is made on their credit report from now until 1 March 2021.

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